

Notice of Non-Discrimination and Accessibility for Patient-Related Services

HealthNeed Medical Urgent Care complies with all applicable Federal civil rights laws and does not discriminate based on race, color, national origin, age, disability, or sex; nor excludes persons or treat them differently because of race, color, national original, age, disability, or sex.

HealthNeed:

- Provides free aids and services to help all patients communicate effectively, such as
 - a. Qualified sign language interpreters
 - b. Literature in other formats (large print, audio, accessible electronic formats, other formats). If these services are needed, please let any member of our staff know.

If you believe that HealthNeed has failed to provide these services or has been discriminated in anyway, you may file a complaint with:

HealthNeed Medical Urgent Care

136-17 39th Avenue, Suite 1A,

Flushing, NY 11354

718-888-1808,

or

Email to: info@healthneeduc.com

You may also file a civil rights complaint with:

U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>,

or

By mail or phone at:

U.S. Department of Health and Human Services,

200 Independence Avenue, SW, Room 509F, HHH Building

Washington, D.C. 20201

1800-368-1019, 1800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>